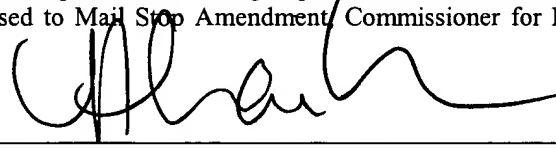




PATENT

I hereby certify that on the date specified below, this correspondence is being deposited with the United States Postal Service as first-class mail in an envelope addressed to Mail Stop Amendment, Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450.

September 30, 2005

  
Ayesha J. Shaikh

Date

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Appl. No. : 09/824,849

Confirmation No. : 9964

Applicant : Simon Jacobs

Filed : April 2, 2001

Attorney Docket No.: 500745.01

Art Unit : 3623

Customer No. : 27,076

Examiner : Romain Jeanty

Title : METHODS AND SYSTEMS FOR SCHEDULING COMPLEX WORK ORDERS FOR  
A WORKFORCE OF MOBILE SERVICE TECHNICIANS

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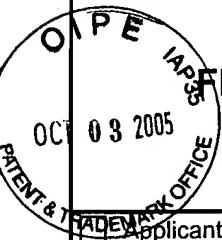
**REPLY TO RESTRICTION REQUIREMENT**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Sir:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks begin on page 12 of this paper.



Effective on 12/08/04

**FEE TRANSMITTAL SHEET  
(FY 2005)**

Applicant claims small entity status (see 37 C.F.R. 1.27)

**Complete if Known**

Application No.	09/824,849
Filing Date	April 2, 2001
First Inventor	Simon Jacobs
Group Art Unit	3623
Examiner Name	Romain Jeanty
Atty. Docket Number	500745.01

**METHOD OF PAYMENT (Check One)**

☒ The Director is hereby authorized to charge any additional fee required under 37 C.F.R. §§ 1.16 and 1.17 and 1.136(a)(3) and credit any over payments to Deposit Account No. **50-1266**; Deposit Account Name: **DORSEY & WHITNEY LLP**.

☐ Check Enclosed.

**Extra Claim Fees**

Current Claims	Prior	Extra	Fee	Fee Paid
Total <b>58</b>	<b>58</b>	<b>0</b>	<b>\$</b>	<b>\$ 0</b>
Ind. <b>7</b>	<b>7</b>	<b>0</b>	<b>\$</b>	<b>\$ 0</b>
Multiple Dependent Claims			<b>\$</b>	<b>\$</b>
<b>Subtotal (Extra Claims)</b>				<b>\$0</b>

**Petition Fee Under 37 CFR 1.17(f), (g), & (h)**

Enclosed is a Petition filed under 37 CFR as indicated below:

☐ Petition Fee under 37 CFR 1.17(f) **Fee \$400**

§ 1.53(e) to accord a filing date.  
§ 1.57(a) to accord a filing date.  
§ 1.182 for decision on a question not provided for.  
§ 1.183 to suspend the rules.  
§ 1.378(e) for reconsideration of decision on petition refusing delayed payment of maintenance fee in expired patent.  
§ 1.174(b) to accord a filing date to an application under § 1.740 for extension of patent term.

☐ Petition Fee under 37 CFR 1.17(g) **Fee \$200**

§ 1.12 for access to an assignment record.  
§ 1.14 for access to an application.  
§ 1.47 for filing by other than all inventors or person not the inventor.  
§ 1.59 for expungement of information.  
§ 1.103(a) to suspend action in an application.  
§ 1.136(b) for review of a request for ext. of time when § 1.136(a) not avail.  
§ 1.295 for review of refusal to publish a statutory invention registration.  
§ 1.296 to withdraw a req. for pub. after notice of intent to publish issued.  
§ 1.377 for review of decision refusing to accept a maintenance fee filed prior to expiration of a patent.  
§ 1.550(c) for request for ext. of time in *ex parte* reexam. proceedings.  
§ 1.956 for request for ext. of time in *ex parte* reexam. proceedings.  
§ 5.12 for expedited handling of foreign filing license.  
§ 5.15 for changing the scope of a license.  
§ 1.5.25 for retroactive license.

☐ Petition Fee under 37 CFR 1.17(h) **Fee \$130**

§ 1.19(g) to request documents in a form other than provided in this part.  
§ 1.84 for accepting color drawings or photographs.  
§ 1.91 for entry of a model or exhibit.  
§ 1.102(d) to make an application special.  
§ 1.138(c) to expressly abandon an application to avoid publication.  
§ 1.313 to withdraw an application from issue.  
§ 1.314 to defer issuance of a patent.

**FEE CALCULATION (Continued)****3. ADDITIONAL FEES**

Large Entity Fee	Small Entity Fee	Fee Description	Fee paid
50	25	Surcharge - late provisional filing fee or cover sheet	\$
130	65	Surcharge - Late nonprovisional filing fee or oath	\$
180	180	Submission of IDS	\$
40	40	Recording each patent assignment per property (times number of properties)	\$
120	60	Extension for reply within first month	\$
450	225	Extension for reply within second month	\$
1,020	510	Extension for reply within third month	\$
1,590	795	Extension for reply within fourth month	\$
2,160	1,080	Extension for reply within fifth month	\$
790	395	Submission After Final 1.129	\$
500	250	Notice of Appeal	\$
500	250	Filing a brief in support of an appeal	\$
1,000	500	Request for oral hearing	\$
130	65	Terminal Disclaimer Fee	\$
800	400	Design Issue Fee	\$
790	395	Request for Continued Examination (RCE)	\$
130		Request for voluntary publication or republication	\$
500	250	Petition to Revive - unavoidable	\$
1,500	750	Petition to Revive - unintentional	\$
200		Filing for patent term adjustment	\$
400		Request for reinstatement of term reduced	\$
1,120		Extension of term of patent	\$

OTHER FEE  
(specify)**Subtotal (Additional Fees)****Total Amount of Payment:****\$0**

Submitted by:

CUSTOMER NUMBER  
**27,076**

DORSEY &amp; WHITNEY LLP

1420 Fifth Avenue, Suite 3400  
Seattle, WA 98101-4010  
(206) 903-8800 phone / (206) 903-8820 fax

Name: Kimton N. Eng

Reg. No.: 43,605

Signature:

Date:

9/30/05